



***2024 Annual Report  
For  
The Lincoln Heights Benefit  
Association***



**S** by Sean Cohan  
Branch Manager  
GSSI, Inc.



# Company Overview



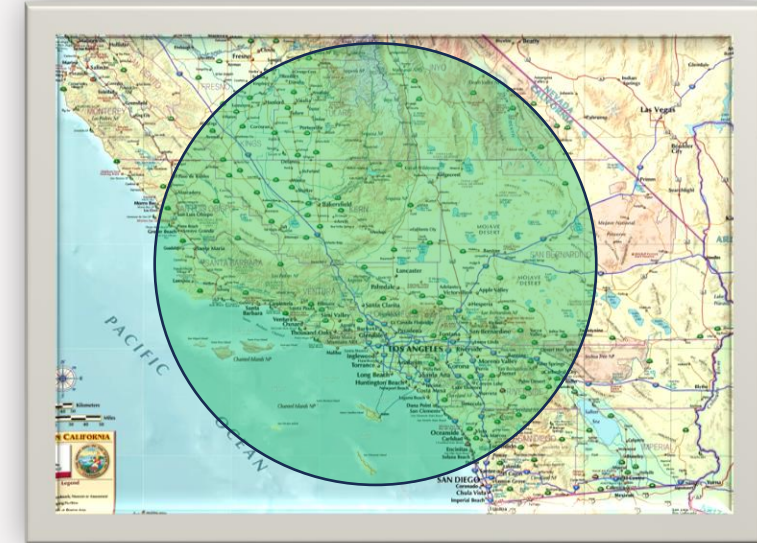
## General Detectives

In 1944, Edward Hanhart and a friend who was a former police officer, started what was then known as General Detectives. In 1951, Edward's son, Donald Hanhart takes the helm of the company.



## 4<sup>th</sup> Generation Family Owned

Donald's son, Brian Hanhart, assumed control of the company in the late 1980's and will keep the company in the Hanhart family into the future.



## Southern California Strong

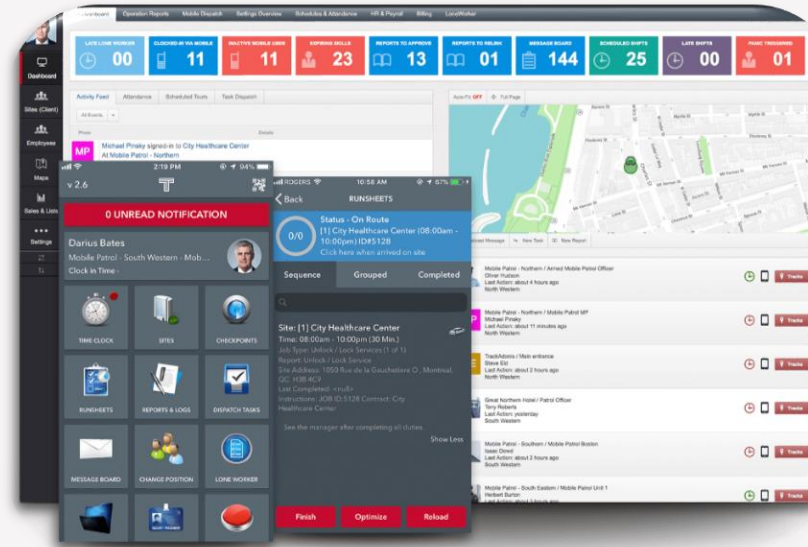
GSSi has remained a strong regional southern California company that specializes in personalized service, quicker response times, and a dedicated operations team focused on your needs.

# Serving Lincoln Heights



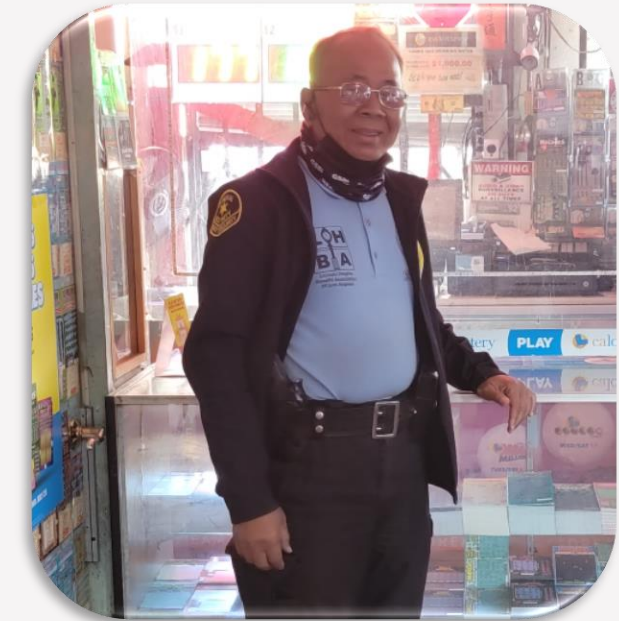
## Stepping Up In Times of Crisis

During the COVID-19 Pandemic, GSSi implemented COVID-19 protocols, established a COVID-19 Coordinator position, and hired additional staff to mitigate the affects of sick calls. GSSi officers continued their vigilance by checking on businesses and maintaining a visible presence. GSSi will always be prepared.



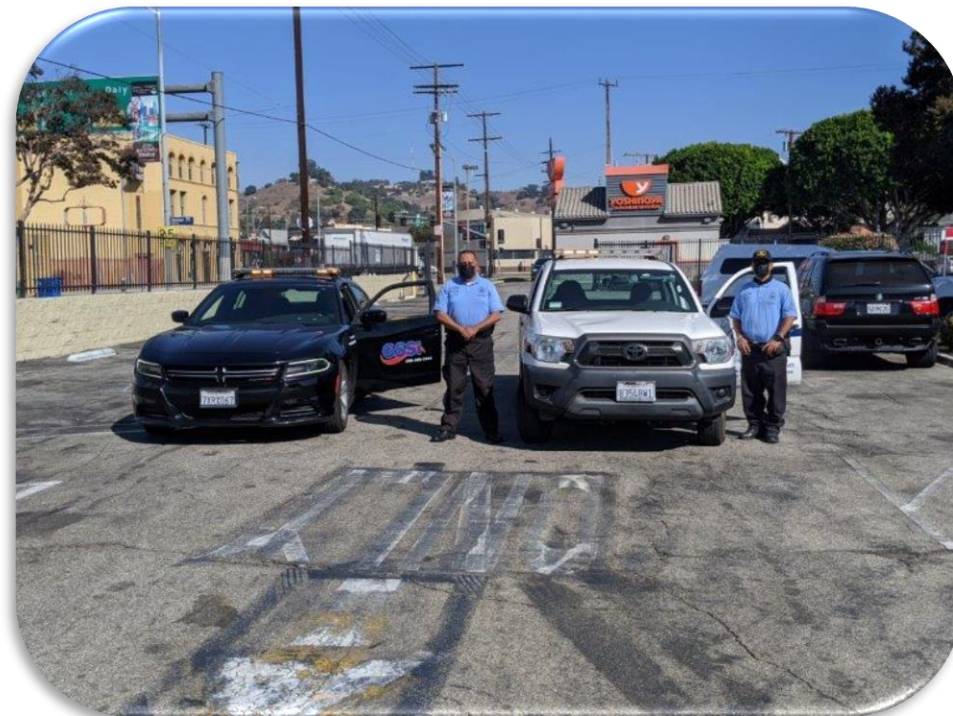
## Paperless Reporting and Tracking

GSSi has committed to reducing the amount of paper used and generated by implementing new reporting software such as Officer Reports, Guard Tek, Tracktik, and Samsara GPS tracking.



## Veteran Security Officers

While the security industry is known for high-turnover rates of employees, GSSi is known for low turnover among its ranks. GSSi has officers who have served for 10, 20, 30 years with the company. LHBA officer Mory Ung, pictured above, is going on his 7<sup>th</sup> year assigned to Lincoln Heights.



# The Impact on Lincoln Heights

1

## Crime Reduction

GSSi, Inc. has played an important crime suppression role in Lincoln Heights by patrolling their areas of responsibility and helping to deter criminal activity.

2

## Bolstering Police Efforts

GSSi, Inc. complements the efforts of law enforcement by providing faster response times to calls for service. GSSi's intake of nearly 500 service calls every year helps to provide relief to not only an overburdened 911 system, but an understaffed LAPD.

3

## The Future of Public Safety

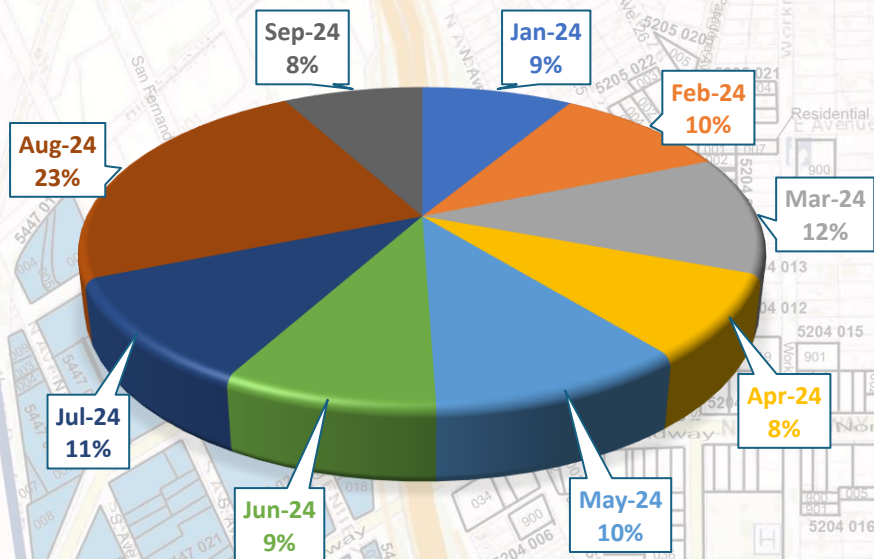
GSSi, Inc. will continue to be an important part of the public safety landscape in Lincoln Heights, adapting to changing needs and responding to new challenges.

# Lincoln Heights: Year To Date Overview

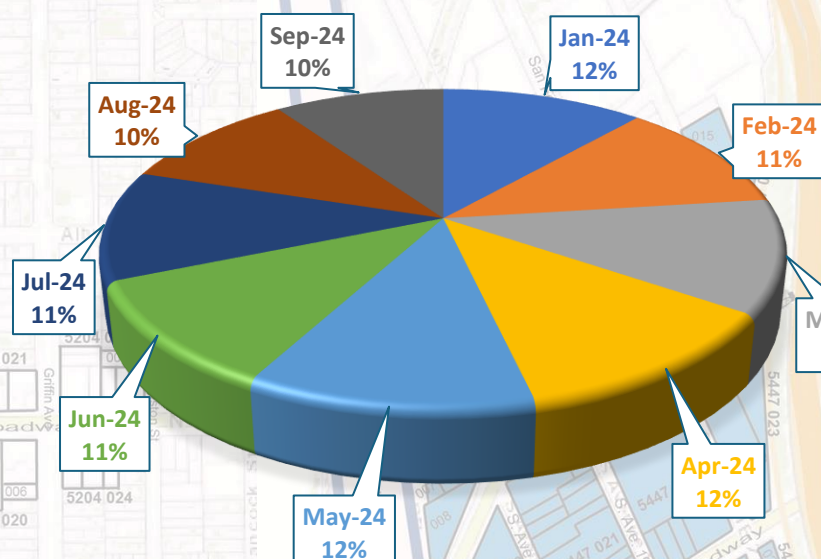
Our dedicated security officers have been instrumental in ensuring a safe and welcoming environment. From January to September this year they have handled over 400 calls for service and engaged in over 4600 positive interactions with people who live and work in the district. These numbers represent not just statistics but a testament to their commitment and effectiveness in maintaining security while fostering positive relationships with those they encounter. Their unwavering dedication has not only enhanced safety but also enriched the overall experience of our community and provided peace of mind during challenging times.

2024	YTD	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Jul-24	Aug-24	Sep-24
Patrol Calls for Service	465	40	47	56	39	48	40	50	108	37
Patrol Client Contacts	4666	539	535	537	553	540	504	523	484	451
Public Contacts	420	39	41	29	43	36	19	39	118	56
Vehicle Patrol Hours	4403.00	506.00	461.00	506.00	500.00	480.00	468.00	492.00	508.00	482.00

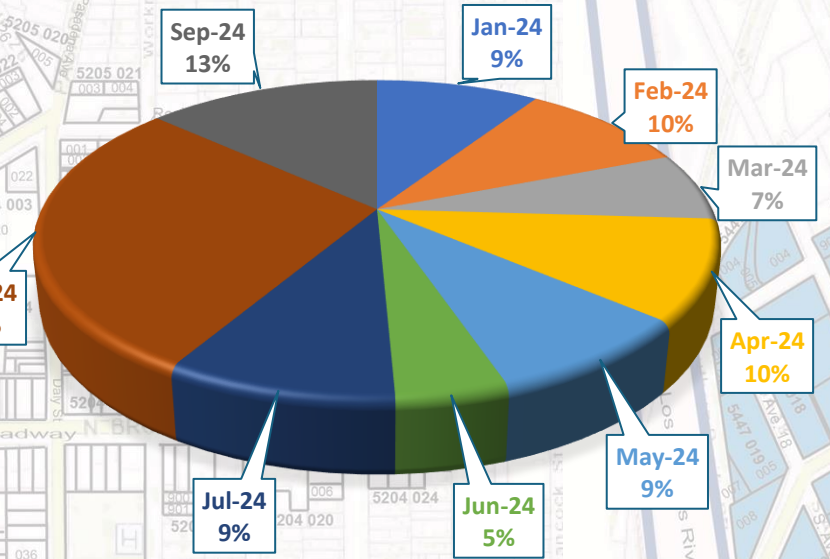
CALLS FOR SERVICE



CLIENT CONTACTS



PUBLIC CONTACTS



# Conclusion: Appreciating Your Business and Partnership

## Acknowledging Your Support

GSSi, Inc. is appreciative of the support and partnership for well over a decade. Your trust and business have been instrumental in our success. Thank you for choosing GSSi as your partner.

## Milestones Together

Together, we have achieved remarkable milestones. Your continued business has allowed us to grow, innovate, and make a positive impact. We look forward to many more successful years of collaboration.

